



# BAKBLADE

## RETURN / EXCHANGE

Always contact us before sending any returns!

### Your information:

Order number	
First name and surname	
Email	
Date of receiving the order	
Date of filling out the return form	
Signature	

### Reason for return:

- Regret purchase
- Delivery error
- Order mistake
- Shipping damage / Faulty product

### I wish to get:

- Gift card / voucher
- Refund to debit card
- Exchange:

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**Note:** In case of delivery error, shipping damage or faulty product, please contact customer service before returning. We can help you in a number of ways without you having to return your package.

**Note:** Exchange can only be done to a product of the same value. Do you want another product where the amount is **not** the same, you need to check off 'Refund to debit card' and place a new order.

### Additional comments:

The package is returned to:

**Firtal Web**

**Att. BaKblade – RETURN**

**Møgelhøj 8**

**8520 Lystrup**

You can always contact our customer service via [contact@firtaldistribution.com](mailto:contact@firtaldistribution.com) if you have any questions regarding this form or returning in general.